

Jon Britt

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QUALIFICATIONS

- Experienced project manager, comfortable with all project stages including planning, scheduling, estimating, managing to budget, vendor selection and management, and flawless execution
- Account management and sales experience meeting customer needs, communicating requirements, and creative problem solving to achieve the desired result
- Excellent oral and written communication skills
- Detail oriented, but able to manage several tasks simultaneously and prioritize appropriately
- Exceptional computer and organizational skills. Experience with the Adobe Suite, Microsoft Office and other software.

EXPERIENCE

Cook, Applebee's Family bar & Grill

October 2009 - Present

Responsible for hot and cold prep for line cooks. Ensuring accurate portioning to reduce food waste and increase consistency throughout Applebee's chain. Applebee's expert qualified on all line cook stations. I've also provided consultation on how to increase shelf life of consumables using food service best practices. Along with ideas on setting up rapid deployment of stored foods which allowed managers to increase line cooks time on the line instead of searching walk-ins for prepared foods.

Program Manager, K/P Corporation

November 2005 – September 2009

Responsible for over 20 high level accounts for a web based print on demand company. Average cumulative monthly revenue is over \$250,000. Managed projects from concept to production, including client needs assessment, project scheduling, estimating and budget, vendor negotiations, technical liaison, flawless execution, quality assurance, and billing. Dramatically reduced day to day operations workload by creating automated response system and tracking database.

Project Coordinator, Amgen, Inc.

August 2005 – October 2005

Provided short term project coordination. Acted as lead on multiple projects, from designing and managing execution of a campus facility inspection program to identifying and labeling new Bio Reactor Systems (including ensuring all existing labeling standards from the American National Standards Institute). Designed system for anticipating facilities needs through analysis of reports and monitoring Helpdesk complaints, essentially 'borrowing' resources from other teams to accomplish inspection goals.

Account Manager, Imagecraft Industries Inc.

October 2004 - August 2005

Involved in all aspects of inside sales, including account management, price quotations, scheduling projects for production, up-sell opportunities, project execution, and new business development.

Manager, Zero's Sub Shop

May 2004 - September 2004

Oversaw daily operations, controlled inventory, ordered supplies, and inventory receipt/management, supervised employees, cash management, opened and closed.

Sonar Technician (SS) Second Class, United States Navy

May 1999 - May 2004

Responsible for the safety of the submarine by supervising 4 sonar operators. In the event of a sonar failure, I called upon my mastery of the sonar equipment and methodology to troubleshoot in high-pressure situations, and conduct root cause analysis once the crisis was averted. While in port, executed findings from root cause analysis for failures at sea, managed preventative maintenance schedule, and managed inventory supplies, among other things.

Education & Certifications

Graduated from Culinary Institute of America with a Bachelor of Professional Studies
Certified Weapons Weight Test Quality Assurance Manager, Naval Quality Assurance Officer, Curriculum Training Specialist, and Lean Production Manager